



S H E R I F F L O D G E

B E D & B R E A K F A S T

When we are allowed to reopen, we will all need to remain vigilant and I wanted to reassure you that we will do everything we can to protect our guests and friends who work with us. This will include following all the guidance out there from national and international health authorities such as Public Health England and the World Health Organisation - as well as various industry bodies such as Peak District authorities, the B&B Association and PASCUK. We already receive weekly updates from these industry bodies who are sharing hygiene recommendations and best-practice guidance. In addition, a few other steps we are planning on implementing, to give our guests and friends further reassurance, are:

- Please can you let us know what time you would like to check-in , in order to ensure we maintain our social distancing and 2m requirements in our reception area - weather permitting we will come and chat with you in the car park and leave you some information in your room - otherwise, I'll chat with you in our dining room where we can all be 2m apart and you can relax after your journey here
- Our rooms will be deep cleaned and disinfected after each stay. And for the short term, soft furnishings will be rotated after each stay. Hand sanitiser is available in each room during your stay
- The dining room and other public areas will continue to be cleaned to the highest standard and hand sanitiser is available in the hall.
- The dining room will be set-up to allow maximum social distancing between guests
- We will continue to stagger our breakfast times to allow guests to enjoy their breakfasts and to enable more social distancing. You can book your breakfast time before you arrive if you wish, just give us a call
- Payment will be done online on departure, and I can send you a receipt online if you need one.
- When you check-in, we will confirm with you that neither you nor other guests have been in contact with any potential COVID-19 cases

and therefore should be self-isolating at home. And when our guests check-out, we will ask them to call us to let us know if they develop symptoms within 14 days of leaving Sheriff Lodge. If you are waiting for your result of your COVID-19 test I would ask that you cancel your stay, wait at home and reschedule your visit for another time

- Normally we would refresh your room each day. In the short-term, we will be asking our guests to do a couple of things before they leave for their day. Please can you open your windows to refresh the room whilst you go out and leave any dirty cups and glasses outside your door, along with your bins from your room and your bathroom. When you come back, there will be fresh cups, glasses, and emptied bins. If you wish to have your room hoovered then let us know at breakfast.
- When you leave, it would be great if you could pop your bedlinen and towels into a bag for us and leave it in your room, leave your windows open and leave your key in the bedroom door
- Our laundry is provided externally and our supplier cleans to NHS standard
- And finally, we have set up an action plan and log-book in case we are required to report any COVID-19 cases to Public Health England and Derbyshire Dales Council and contribute to any contact-tracing requests. The House will then have a further deep clean.

Hopefully all of this will give you peace of mind and will reassure you that we're doing everything we can at Sheriff Lodge to ensure you can relax and enjoy your stay, alongside these new requirements.

I would also suggest you consider annual holiday insurance for your UK-based holidays, just in case you do need to cancel your stay with us, during our 14-day cancellation period.

Your support for the UK tourism industry is really appreciated and 'thank you' again to those of you who have contacted us to wish us well. Whilst we are a small business, like most other small businesses, we source as much as we can from local suppliers and businesses. Our guests have a choice of pubs in the town, all within walking distance. Our guests shop for holiday treats and souvenirs in the surrounding villages and towns - as well as treating themselves in local cafes and restaurants, as well as the larger attractions of course. And we have a wonderful team of local craftsmen who we have been working with over the last 18 months refurbishing and maintaining the house and garden. All of these are either small businesses

or self-employed folk who rely on your support when you come to stay in the Peaks.

If you wish to make a booking for later in the year, or for 2021, then do just give us a call direct, as it's probably easier to work out which room will suit you best. In addition, if you wish to book several rooms for you and your family to have exclusive access to the house, then please do call direct. This will ensure we can reserve the most suitable dates and best room options for you. **Group bookings of three rooms or more will mean that I will shut any remaining rooms and you and your party will be the sole guests staying.**

I'll continue to post updates from us on our [Facebook](#) and [Instagram](#) pages so do please follow us. I hope you enjoy them.

Stay safe everyone and we look forward to welcoming you to Sheriff Lodge.

Every best wish

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